

# PARTNERSHIP e·BULLETIN

*Together we can transform our communities*

Winter 2011

**Community 1st Cornwall – Working in partnership to transform local community facilities in Cornwall and Isles of Scilly.**

As a long term local partner, we provide expert estate management, development and support services to projects and partnerships that make a difference to the county.



**NHS**  
*Cornwall and Isles of Scilly*

Cornwall Partnership **NHS**  
NHS Foundation Trust

Royal Cornwall Hospitals **NHS**  
NHS Trust



## Season's greetings

Welcome to the winter edition of your Community 1st e-bulletin. Inside you'll find news and updates on what Community 1st Cornwall and our partners have been doing over the last couple of months.

It has been a busy time across the county, with Princess Anne opening the new Sexual Assault Referral Centre unit at Truro Health Park and community engagement work starting on the proposed Torpoint Health Centre development, as well as a whole host of other activities and events. If you have any news you would like including in future editions, please get in touch. Season's greetings from all at Community 1st Cornwall.

**Rod Hulme**  
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Keep up-to-date with our activities.

Visit our website for more information –

[www.community1stcornwall.co.uk](http://www.community1stcornwall.co.uk) and follow us on Twitter [@Comm1stCornwall](https://twitter.com/Comm1stCornwall). 



A very Merry Christmas  
and Happy New Year  
from all at Community 1st Cornwall.  
We look forward to working with  
you in 2012.



## Community 1st Attends Healthcare Exhibition

Community 1st exhibited at the Healthcare Estates exhibition on 1st and 2nd November 2011 at Manchester Central to promote our expert estate management and support services.

Our range of estate and strategic planning services can help our public sector partners with the challenges they are currently facing – to deliver 'more for less' within existing or reduced estate resources and to achieve effective and efficient service delivery.

To find out more about the services we offer and how we could help you, visit our website

[www.community1stcornwall.co.uk](http://www.community1stcornwall.co.uk) or contact Rod Hulme [rhulme@c1c.co.uk](mailto:rhulme@c1c.co.uk).



## Torpoint Health Centre Engagement Event

An engagement event on Sunday 3rd December, to give local residents the opportunity to have their say and ask questions about the proposed new health centre at Trevol Business Park in Torpoint, attracted almost 200 local residents.

A range of people were on hand to answer questions, including representatives from Community 1st Cornwall, NHS Cornwall and Isles of Scilly, Community Health Around Torpoint (CHAT) and Rame Group Practice staff.

Comments collected at the event, as well as from a questionnaire, will be used to help plan the proposed new health centre and the services it offers.

If you missed the event but you would like to find out more and keep up-to-date with plans for the proposed development, please visit [www.nhscornwallandislesofscilly.nhs.uk](http://www.nhscornwallandislesofscilly.nhs.uk) or [www.community1stcornwall.co.uk](http://www.community1stcornwall.co.uk)



## New SARC Unit Opened by Princess Anne

HRH The Princess Royal performed the official opening of the Sexual Assault Referral Centre (SARC) at Truro Health Park on 7th December.

The SARC is the first of its kind for Cornwall and enables adult victims to be taken to a centre focussed on their needs. Crucially, it gathers and records evidence for use in prosecutions, either immediately or at a later date, as many victims in violent relationships can be subjected to years of abuse before deciding to report it.

The Willow Centre based at Truro Health Park is the first such centre to be run by Victim Support. The Princess Royal is the charity's patron and visited the SARC to mark its official opening and unveil a plaque to be mounted in the centre.





## Truro City of Lights Festival

Community 1st Cornwall was proud to support the Truro City of Lights festival which took place on 16th November. The annual event sees a dazzling procession of handmade withy and tissue lanterns float through the streets, carried by professional artists, Cornish school children and local community and youth groups.

This year's event also included the official switch on of Truro's Christmas lights, plus music and dance from Truro School of Samba and other local bands, and attracted an impressive turnout of local people.



## Helston Community Hospital Car Park Extension

Work is now complete on the car park extension at Helston Hospital and an official opening ceremony took place on Monday 21st November. The extension provides an additional 51 spaces, doubling the capacity of the existing car park, and was made possible by the kind donation of land by a neighbouring family.



## Affordable Solutions For At Home Care Monitoring

Community 1st Cornwall, via Community 1st Care Network, provides unique choices for reliable, easy to use and quick to install telecare and telehealth assistive technologies.

Our healthcare planning team can work with service commissioners to support the delivery or development of tailored social and clinical care pathways. Visit our website or contact us for more information, or to arrange a demonstration of our innovative telecare and telehealth solutions.

# Capital Works Projects

Community 1st Cornwall is carrying out an ongoing programme of minor capital works to support NHS Cornwall and Isles of Scilly in providing much needed improvements for staff, GPs and patients.

**Lamellion Hospital.** Community 1st Cornwall is continuing to deal with ecology and ground contamination issues at the Former Lamellion Hospital in Liskeard. This work is to support the disposal of this now surplus site to allow re-investment of capital into other health buildings around Cornwall.

**Launceston Hospital.** A contractor has now been appointed to replace the emergency generator and associated distribution boards at Launceston Hospital. The old generator has reached the end of its life and is to be replaced with a new unit which will improve reliability and reduce the maintenance requirement. The new generator has been ordered and the installation works will take place in late February 2012.

**Helston Hospital.** Works are to commence in January on a project to bring the hospital fire protection and zoning up to current standards. There are also some additional plumbing and sink replacement works to be carried out at the same time to reduce disturbance within the hospital. The works are expected to be complete in early April 2012.

**Camborne Redruth Community Hospital.** Works are to commence in January on a project to bring the hospital fire protection and zoning up to current standards. The works are expected to be complete in early April 2012.

**St Marys Hospital – Isles of Scilly.** NHS Cornwall & Isles of Scilly has appointed Community 1st Cornwall to project manage the replacement of the X-ray facility, and associated re-configuration of the minor injuries facilities. Works are expected to commence in February, and be completed during April 2012.

## Your local Community 1st Property Management Team



The Community 1st property management team works closely with each building's tenant's representative and/or building manager to ensure the smooth running of all of our managed buildings in the Cornwall area. The team is the first point of contact for any tenant representative issues or queries.

Building users **should** liaise with their own building managers who will ensure any issues raised are dealt with in accordance with established building procedures.



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Lead Property Manager

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**Debbie Lemin**  
Property Manager

Property Manager for Praze-an-Beeble Medical Centre, The Clays Area Health Centre and Oak Tree Surgery.

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## Important Messages for our Tenants over the Christmas Festivities Period

- 1 Heating** If you have a problem with an area of your building feeling too cold to work in, Tenant's Representatives / Building Managers must remember to take a temperature reading of the area prior to reporting the issue to the helpdesk, so that the FM contractor and the Property Manager can act accordingly.

Staff should ensure that control over the local thermostats within the building is maintained. All of the thermostats do not need to be turned up to full temperature. A mid-range will ensure a consistently comfortable temperature within individual rooms, and lower settings can be used in corridor areas where people do not spend any significant length of time. It might be wise to assign a member of staff to conduct a walk-round to check all thermostats to ensure the building is comfortably heated, but is not creating unnecessary energy costs.

Last year saw some record breaking winter temperatures, and action was taken to ensure the heating system and set points were extended to ensure the buildings retained their heat over this period. The Community 1st Property Team is proactively monitoring this year's forecasts to ensure the same action is taken again if required.

- 2 Security** As some buildings will not be open at their usual operational times over the Christmas period, please can staff ensure all security checks are undertaken before the buildings are closed for these longer periods.

- 3 Christmas Decorations** We do not wish to be 'Bah-Humbug', but please could all Tenant's Representatives and Building Managers ensure all electrical Christmas decorations, such as fairy lights, are PAT tested.

- 4 Duty Property Manager** The Community 1st property management team, Equity Solutions Property Services, has a 24 hour Duty Property Manager provision in operation to deal with emergency issues over the Christmas period – the contact number is 0845 519 7985.

- 5 Helpdesk** The helpdesk will operate as normal over the Christmas period, providing 24 hour cover for any building issues which may arise.

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If you have an interesting story to tell about your building or building users for our newsletter or would like more information about any of the above please get in touch via [info@community1stcornwall.co.uk](mailto:info@community1stcornwall.co.uk)

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